



Announcing Automatic Payment Service from the City of Santa Barbara Water Billing Office

Introducing the City of Santa Barbara Water Billing Office Automatic Payment Service (direct payment). It is a convenient, efficient service that saves you time and money. Now your monthly water payment can be automatically deducted from your checking account.

Automatic Payment is simple!

It's easy to enroll. Just complete and sign the Automatic Payment application form and attach a voided check. Return these items with your bill payment stub and payment for this month's water bill. Your automatic deductions will start within 30 days.

Automatic Payment is convenient!

No more writing checks or buying stamps.

Automatic Payment is reliable!

Your bill gets paid no matter what. You still receive your monthly water bill twenty (20) days in advance showing the amount to be deducted from your checking account.

And.....Automatic Payment is free!

There is no charge from the City's Water Billing Office to participate in the Automatic Payment Service.



Please fill out, cut on dotted line and return lower section.

Location:

City Hall
Main Floor
De La Guerra Plaza

Telephone:

(805) 564-5343

Mailing Address:

Finance Department
Billing/Collections
P.O. Box 1990
Santa Barbara, CA 93102

Automatic Payment Service

We'll Give You \$800 for Your Old Car!



- ★ Car or light-duty truck
- ★ 1988 or older
- ★ Two years registered in Santa Barbara County
- ★ Some restrictions apply

Call Car Buyback Program at 800-717-7624
or visit www.sbcapd.org for program details

This voluntary program sponsored by
Santa Barbara County Air Pollution Control District.

"Inside Santa Barbara" on City-TV Channel 18

Airing June 7th through July 8th

Program Highlights

- Barry Berkus Art
- Bike to Work Week
- Nite Moves
- Fossil-Free Landscaping
- Teen Center Update
- Fuel Alternatives

For more information, contact City-TV Production Supervisor
Tony Ruggieri at (805) 564-5311, or visit www.citytv18.com.

Inside Santa Barbara

New program begins

Wednesday,
June 7th
at 6:30 p.m.

Airs throughout the month

Monday 8 p.m.
Tuesday 5 p.m.
Wednesday 6:30 p.m.
Saturday 9 p.m.
Sunday 10 p.m.

DIRECTORY OF CITY DEPARTMENTS AND SERVICES

Area Code: (805)

Airport 967.7111
City Administrator 564.5305
City Attorney 564.5326
City Clerk 564.5309
City Employment 564.5316
City-TV Channel 18 564.5311
Community Development 564.5502
Building & Safety 564.5485
Housing & Redevelopment 564.5461
Planning 564.5470
Finance 564.5334
Business Licenses 564.5346
Purchasing 564.5349
Water Billing 564.5343
Fire 965.5254
Library 962.7653
Eastside Branch 963.3727
Mayor and Council 564.5318

City Hall, 735 Anacapa Street, Santa Barbara, CA 93101

Parks and Recreation 564.5418
Adapted Recreation 564.5421
Adult Sports 564.5422
Aquatics 897.2680
Community Services 963.7567
Creeks and Water Quality 897.2658
Cultural Arts 897.1982
Golf 687.7087
Senior Recreation Services 897.2519
Street Trees 564.5434
Teen Programs 897.2650
Tennis 564.5517
Youth Activities 564.5495
Police 897.2300
Emergency Use 9-1-1
Public Works 564.5377
ABOP Hotline* 580.7505
Cater Water Treatment Plant 897.2628
Downtown Parking 963.1581



Website: www.SantaBarbaraCA.gov

Distribution & Collection 564.5413
Water & Sewer Mains 564.5413
After Hours 963.4286
El Estero Wastewater Plant 897.1910
Engineering 564.5363
Graffiti Hotline 897.2513
Permit Counter 564.5388
Pot Hole Hotline 897.2630
Recycling 897.2624
Shopping Cart Hotline 1.800.232.4613
Street Light Hotline 564.5416
Street Maintenance 564.5413
Traffic Signal Hotline 564.5417
Transportation Operations 564.5394
Transportation Planning 564.5385
Trash Complaints 897.2618
Water Conservation Hotline 564.5460
Water Resources Admin. 564.5387
Waterfront 564.5531
Harbor Patrol 564.5530
Parking 564.5523

*Automotive Products, Batteries, Used Motor Oil and Filters, Latex Paints

City News In Brief Monthly Insert

JUNE 2006

City of Santa Barbara P.O. Box 1990, Santa Barbara, CA 93102



City News In Brief

www.SantaBarbaraCA.gov

Garden Wise Guys: "Sustainable Design on a DEADine"

In Episode 4 of the Garden Wise Guys, hosts Billy Goodnick and Owen Dell will guide you through the process of designing a beautiful, functional, and sustainable landscape.

Using the style of classic film noir movies, this episode features dark alleyways, dangerous drinks, and a femme fatale. When their beloved rubber chicken is kidnapped, Owen and Billy are forced to design a landscape for



Mr. X, a mobster who wants his own Butchart Gardens in 24 hours. Using water-wise plants and sustainable landscaping techniques, they'll demonstrate how to create a garden that not only looks like a million bucks, but also saves time, money, and resources. Treat yourself to an evening of mystery, entertainment, and education! This episode airs every Sunday at 9:00 PM on CITY-TV, Channel 18.

The Smiles Say It All...

We've Got the Best Camps in Town!

Year after year, Parks & Recreation summer staff and programs are rated "Excellent!" by kids and parents alike. Our large and varied selection of summer camps and sports clinics give parents affordable full and half day options for kids 6-17 all summer long.

Register NOW for any of these great summer camps and clinics:

CITY OF SANTA BARBARA

Parks & Recreation

Enriching People's Lives

camp details and registration information

www.sbparksand recreation.com/summerfun **564-5418**

Aquacamp • Discovery • Nature Sports & Beach • Triathlon Outrigger & Kayaking Kiteboarding • Beach Volleyball Advanced Beach Volleyball Skateboard • Tennis • Soccer Plyometric & Agility Clinic Ceramics • Art from the Heart Teen Summer Late Nights Swim & Tennis lessons

To our valued readers: Due to the large number of city water customers and 20 different billing cycles, bills are mailed on a staggered basis throughout the month. For that reason, some of the dates and information contained in "City News in Brief" may be out of date by the time your water bill reaches you.

Recycle All Plastics!

We have moved beyond the classic 2-litre soda bottles and plastic milk jugs and can now recycle all rigid plastics, whether or not they have a number on them. How about that old 5 gallon plastic bucket or that squeezable honey bottle? If it's rigid plastic, it's good to go! Please remember to rinse all plastics so that they truly can be recycled. Soft, filmy plastics like grocery bags and cling wrap are not recyclable in your home recycling bins. Plastic grocery bags may be taken to any Vons or Albertson's store to be recycled. Questions? Check out our website at www.SBrecycles.org or give us a call at 805-564-5587.



Water Wise Surprise!

The City's Water Conservation Program has some great irrigation tips that can save you water & money!

Did you know...?

Old batteries can double your water bill.

- If the battery is dead in your irrigation controller during a power outage it will reset to the default settings.
- Default settings water about twice as much as needed!

Most people over water their plants

- An easy way to determine how much and how often to water your garden is by using our watering calculator.
- Just enter your zip code, type of soil, plants and sprinklers into the watering calculator.

You can control the weather?

Not really, but you can control your irrigation controller according to the weather.

- There is a dial on your irrigation controller, the "water budget feature" which lets you easily adjust your watering schedule as the weather changes.
- The watering index is the recommended setting for the "water budget feature".

For the watering index and watering calculator, visit www.SantaBarbaraCA.gov and click on "learn about water conservation."

For more information visit the website or call the Water Conservation Hotline at 564-5460.



Eiffel in Love!

I choose Santa Barbara Airport because it's so easy to romance in Paris

sba
flysba.com

American Airlines
American Eagle

UNITED

Delta

Annual Waterfront Parking Permits

Annual Waterfront Parking Permits are on sale for \$80.00; however, on June 1st, the permits will be reduced from \$80 to \$70.00.

The permits are valid from December 1, 2005 through December 31, 2006.

The 2006 permit features two sailboats out at sea.

Call for more information: 564-5523 or 897-1965.



Automatic Payment Service Question and Answers

Please retain this section for your files;
this is your record of enrollment in
Automatic Payment Service.

How does Automatic Payment Service Work?

After enrollment in Automatic Payment Service (direct payment) you'll still continue to receive your itemized monthly water bill. Twenty (20) days from the date of your water bill, your checking account will be automatically debited for all charges shown on your bill. Of course, you can still call the Water Billing Office if you ever have questions about your bill.

Who is eligible to be part of Automatic Payment Service?

Automatic Payment Service is open to all residential and business customers billed by the Water Billing Office. Your account must be in good standing without any existing special payment arrangements, and no more than one returned check within the last twelve (12) month period.

What does it cost me to be part of Automatic Payment Service?

There is no charge from the City's Water Billing Office to participate. However, some financial institutions may charge a fee for electronic fund transfers. Ask your bank regarding any possible fees.

After I'm enrolled, how do I change information on my Automatic Payment Service?

Call the Water Billing Office at (805) 564-5343 to notify us of changes (bank account information, address, etc.). Inaccurate information may result in payments being refused by your financial institution. The City's Water Billing Office will not be responsible for losses which result from inaccurate information or failure to provide us with timely notification of changes.

What happens in the event of a rejected payment?

Payments may be rejected by your financial institution because of insufficient funds, closed/unauthorized accounts or other reasons. Check with your financial institution for possible fees it may impose. If your payment is rejected, the Water Billing Office will charge you a \$10.00 processing fee on your next water bill. The Water Billing Office reserves the right to terminate your participation in Automatic Payment Service if your payment is rejected more than once within a twelve (12) month period.

How do I stop being a part of Automatic Payment Service?

You may cancel your participation at any time by calling the Water Billing Office at (805) 564-5343. Termination will become effective within fifteen (15) working days after we receive your notification.

Please fill out, cut on dotted line and return lower section with voided check.



■ Yes, I want to sign up for Automatic Payment Service!
Enclosed are:

1. Completed application
2. Voided check (Please, no temporary checks)

Name (please print name as it appears on your water bill)

Service address (please print)

City State Zip

Telephone Number (Daytime)

Your water bill account number (as it appears on your water bill)

Financial Institution (please print)

Routing and Transit Number, plus Checking Account Number (all the numbers at the bottom of your check) and attach a voided check.

Automatic Payment Service Application and Agreement

I hereby authorize the City of Santa Barbara Water Billing Office and the financial institution I've indicated to automatically deduct from my checking account all future payments for my water bills.

I understand that both the Water Billing Office and my financial institution reserve the right to terminate this authorization and my participation therein. If I choose to terminate this authorization, I will immediately notify the Water Billing Office.

Print Name

Signature

Date

(Signature must match name on check.) Note: Signature is mandatory to be enrolled in Automatic Payment Service.